



## General Comments (in random order)

**"We were very happy with how our chair covers looked on the day. They looked both beautiful and professional and had obviously been prepared with care. Nicky takes great pride in her work and was so easy to deal with throughout."**

***Mrs Eleanor Chapman***

**"We are so pleased that we chose Sitting Pretty to supply the chair covers and sashes for our wedding. Nicky was fantastic to deal with, she was patient, helpful and quick to respond to any questions that we had. The covers were clean and well maintained and the sashes (of which there was a good colour selection to choose from) were tied beautifully, they really helped to create the image we wanted and make our venue look extra special. We would not hesitate to recommend Sitting Pretty."**

***Mrs Chloe Pike (Sparrow)***

**"I cannot fault sitting pretty at all. From the moment I contacted them they were helpful, friendly and patient. They listened to what I wanted and offered guidance as to my options and the best way forward. I was so happy with their professionalism and the overall finished products! Perfect!!!"**

***Mrs Helen Barrett (bowran)***

**"On behalf of my husband and I, we would just like to say thank you for providing our chair covers and sashes for our wedding at NP on 27th July 2015. The quality and colour matched perfectly with our theme and we are glad we chose to go with you."**

***Miss Sherelle Bushay***

**"Nicky from Sitting Pretty provided an excellent service. She offered many colour samples to choose the sash from. She liaised directly with the venue which made my life so easy! She was always helpful and quick to reply. They looked great on the day! Would recommend to anyone else who needed chair covers for their wedding."**

***Mrs Rachel Harrison***

**"Sitting Pretty were able to change plans/design at the last minute due to our decision to move ceremony outdoors"**

***Mrs Emma Salomon***

**"Nicky was just so easy to deal with and as a bride, you can't check the room on the day and I was so confident I wouldn't be disappointed and I wasn't!"**

***Mrs Laura Love (Briggs)***

**"No fuss to book, simple and efficient company to deal with."**

***Mrs Cathy Chiverton***



THE  
**WEDDING**  
INDUSTRY AWARDS

**"We were extremely pleased with the service. They did a great job, and it really did change the room completely. so friendly, perfect service. highly recommend"**

***Mrs Natasha Lipscombe***

**"Nicky was so helpful and professional throughout the whole process. Prior to the wedding Nicky visited our venue to make sure the her chair covers fitted the chairs, she also sent me pictures of this, she even got in touch with me to advise that she was going on holiday for a week just in case I tried to contact her, which I loved! The day before the wedding Nicky arrived on time to set up, and was very friendly. She arranged the covers in a timely manner and was very thorough in doing to so."**

***Mrs Emma Rivers (Tennessee)***

**"Nicky was great throughout the entire planning process. She was very patient and full of advice, especially when I was deciding on the colour of the sashes. During the final preparations, on the eve of my wedding, Nicky went the extra mile in ensuring that the chair covers met my expectations and helped with other things that were completely unrelated to her services. The quality and fit of the chair covers/sashes were great, and added the perfect finishing touch to the room."**

***Mrs Kammekka Lee***

**"Nicky was amazingly helpful and flexible with our order."**

***Mr Tom Freer***

**"Nicky was calm, clear and friendly right from the start. Booking was a very easy process and she sent through lots of photos to help us choose the right colour, this was especially helpful as they were photos of our venue. I had full confidence that the chairs would be set up on time without any further follow up calls once the set up timing had been agreed. And they looked amazing! Fabulous and friendly service."**

***Mrs Jenna Frizell***

**"We were really pleased with the service and delivery. The place looked amazing so beautiful thanks again Nicky"**

***Mr Tommy Bosali***

**"Nicky and her team were amazing. Really good quality and good prices. They helped with keeping us in our budget but still making both the reception and ceremony room looking beautiful. Would highly recommend."**

***Mrs Jessica Morley***

**"Nicky from sitting pretty was so helpful and kept in contact throughout the entire wedding planning stages, she was also at the venue overseeing the dressing of the chairs and helping to get the ballroom ready for our big day. The finished product was beautiful."**

***Mr Dominic Pike***



THE  
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**"Sitting pretty were available on the phone at any time and were very helpful. We had a particular request and that was we had a large chair for a disabled person that a normal chair cover wouldn't fit. Sitting pretty were able to decorate it and not make the chair look out of place. This was small gesture but a very helpful one which eased my worry on the day of the wedding."**

***Mrs Sarah Lea (Culliford)***

**"Nicky was wonderful throughout the booking process, being very helpful and sending us all the samples. We made quite a few amendments to our order which were promptly and efficiently dealt with. On the day, Nicky did an amazing job, our chairs and letterbox looked really lovely. Delivery and collection from the venue meant that we had very little to worry about before and after the wedding. Very personal service to a very high standard. Thank you."**

***Mrs Mila Dudley***



## Why They Booked (in random order)

"I booked Sitting Pretty Chair Covers, because I felt as though I could completely trust Nicky, She took a lot of stress away by just dealing and delivering exactly what we wanted. Nicky was also very friendly and helpful whenever we needed to discuss details."

*Mrs Emma Rivers (Tennessee)*

"Originally it was because they were a better price than other competitors. Now we would recommend them for all of the other reasons."

*Mrs Sarah Lea (Culliford)*

"Nicky was easy to deal with, costings were transparent and she already knew our florist, caterer and photographer which made me even more confident than I already was after meeting her at a wedding fayre"

*Mrs Laura Love (Briggs)*

"Value for money, quality of product samples and friendly approach of staff"

*Mr dominic pike*

"Supplied just what we needed in the area for a very reasonable price."

*Mrs Mila Dudley*

"The speed of the response."

*Mr Tom Freer*

"Nicky provided a competitive quote whilst being quick to respond and helpful when providing different colour samples for the sashes."

*Mrs Rachel Harrisson*

"Professionalism, Cost vs Quality, Trust (via the multiple recommendations)"

*Mrs Kammekka Lee*

"For a wedding"

*Mrs Cathy Chiverton*

"Reasonable priced and good quality."

*Mrs Jessica morley*

"Nicky was prompt and easy to deal with. She inspired confidence."

*Mrs Eleanor Chapman*

"They were one of the few companies that did the exact shade I needed. The chair covers and organza sashes looked of high quality, unlike many others I had seen previously."



THE  
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***Miss Sherelle Bushay***

**"Recommended by our venue and we then met Nicky at a wedding fair and got a good vibe."**

***Mrs Chloe Pike (Sparrow)***

**"Both our venue and florist had worked with Nicky before so I had full confidence in the high quality of service we would receive. Not only that, it was local, small business with very competitive prices and great range of options for the chair covers."**

***Mrs Jenna Frizell***

**"recommended by venue"**

***Mrs Emma Salomon***

**"Because of their professionalism and friendly approach and because of the high quality products they offered."**

***Mrs Helen Barrett (bowran)***

**"the price, and the helpfulness on email"**

***Mrs Natasha Lipscombe***

**"We were recommended by our photographer Charles"**

***Mr Tommy Bosali***



## Voter Scores

Question	Your Score	Average
Ability of your supplier to understand, interpret and realise your vision and ideas.	9.889	9.88
Quality of expertise, advice and guidance received from this supplier.	9.944	9.842
Range and flexibility of options made available to you by this supplier.	9.833	9.866
Quality of customer service and communication received from this supplier.	10	9.829
Quality of the finished product or service.	10	9.943
Quality of your Venue Stylist's web presence (web site, facebook etc)	9.333	9.339
Value for money	9.833	9.627